

PFRA Training and Guidance

The Public Fundraising Regulatory Association's (PFRA) guidance and training helps your organisation to develop professional, compliant face-to-face fundraising programs across Australia. Our resources support your internal processes, clarify your legal obligations and strengthen your organisation's ability to deliver consistent, high-quality and values-aligned fundraising activity.

PFRA Guides

PFRA Guides provide clear, practical information to support safe and compliant face-to-face fundraising, helping your organisation to:

- Understand key legal and regulatory requirements
- Strengthen internal policies and compliance processes
- Reduce risk across your fundraising activity
- Feel confident that agency partners have the right systems and resources in place

The guides cover areas such as fundraiser safety, location planning, Australian consumer Law (ACL), vulnerable people interactions, fraud prevention, media engagement, workplace law and state/territory requirements.

Member Training

Organisational Training

We deliver organisational training informed by member needs and areas we identify as benefiting from additional support, helping your organisation strengthen compliance systems and understand key legal obligations. Training covers a wide range of topics, including workplace law, privacy and ACL, supporting safer, high-standard fundraising practice.

Fundraiser Compliance Training

PFRA-required induction training on expected behaviours, the PFRA Standard and key compliance requirements gives your organisation confidence that all new fundraisers are trained to consistent, high PFRA expectations, with further training available to support ongoing development.

PFRA Symposium

The PFRA Symposium brings together charities, agencies and sector stakeholders to explore compliance, best practice, emerging risks and sector trends. It's an opportunity for your organisation stay informed, strengthen professional standards and support the long-term sustainability of face-to-face fundraising.

PFRA Member Benefits

- Confidence that fundraisers representing your brand are trained to recognised standards
- Clear guidance to support compliant, consistent and values-aligned fundraising
- Stronger internal systems to manage risk and meet regulatory expectations
- Demonstrable commitment to best-practice fundraising and donor protection